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FOR IMMEDIATE RELEASE

THE SHOPS AT WAILEA ANNOUNCES RETAIL REOPENING UPDATES

Wailea, Maui, Hawaii (May 20, 2020) – The Shops at Wailea announces the reopening of retail activity at the Center, with current operating hours from 11 a.m. to 7 p.m. Monday through Saturday, and 12 p.m. to 6 p.m. on Sundays until further notice.

Individual store, restaurant hours (upon opening), and operations may vary. The most current information will be posted on The Shops at Wailea's <u>online store directory</u>, which will be updated on a regular basis. To show support for The Shops at Wailea retailers and kama'āina guests, parking gates will remain open until further notice.

The Shops at Wailea continues to follow all guidelines outlined by The Centers for Disease Control and Prevention (CDC), Governor David Ige and Mayor Michael Victorino. Current measures in place at The Shops at Wailea include:

- Security officers and employees are in place to actively remind and encourage shoppers to maintain a proper distance from others and to refrain from shopping in groups:
- Common area seating has been temporarily removed to encourage physical distancing;
- Hand sanitizing stations will be installed throughout Center to include at Upper/Lower elevator, top and bottom
 of each escalator and other strategic locations throughout the Center;
- Escalator rails and elevator buttons are sanitized hourly;
- Signage will placed throughout the property requesting shoppers to wear face coverings in public:
- Floor marking signage will be installed to instruct customers to allow for physical distancing while walking;
- All vendors and staff are required to self-monitor their health and wellness and are required NOT to come to work if ill or with COVID-10 symptoms.

Individual merchants' health and safety measures may vary as merchants adhere to their corporate policies. Additionally, dine-in operations for all restaurants remain closed until further notice.

The Shops at Wailea's complimentary cultural classes and live entertainment programs continue to remain on hiatus during this phase of reopening.

"We continue to take the necessary precautions and implement measures to maintain a healthy environment at The Shops at Wailea as we support our retailers to reopening responsibly," said Diana Whitt, General Manager/Vice President Property Management for The Festival Companies, the management company of The Shops at Wailea. "The health, safety and well-being of our guests, merchants and associates remain our highest priority as we look forward to welcoming guests back to The Shops."

About The Shops at Wailea

The Shops at Wailea is Maui's premier shopping and dining destination with more than 70 distinct boutiques, shops, restaurants and galleries. It is nestled in the heart of Wailea Resort at 3750 Wailea Alanui Drive and is managed by The Festival Companies. For more information, visit our website at www.theshopsatwailea.com or call (808) 891-6770. Follow @TheShopsAtWailea on Instagram and @ShopsAtWailea on Twitter and "Like" us on Facebook.